



OTHER

REPLACEMENT MEALS

SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Were you able to get hospital food outside of meal times.	<ul style="list-style-type: none"> Replacement meals availability up to 6pm. Re-introduce the ward trolley at night time. Additional snacks to be added by catering. 	<ul style="list-style-type: none"> Improve choice and access to food for patients after dinner time. 	Q1 2025

DISCHARGE AND LEAVING HOSPITAL

Area for improvement: Information and Medication

Did a member of staff explain the purpose of the medicines you were to take at home and any side effects in a way you could understand.	<ul style="list-style-type: none"> Review information provided by pharmacy. Highlight High Risk Medications and Parkinson's medications on communication Boards on each medical Ward. Medication checklist on Discharge Ward boards. Medicine checklist on Patient Information Booklet. My Medicine list leaflets available for all patients and 52 language translations. 	<ul style="list-style-type: none"> Improve patient satisfaction with additional information about discharge and medication checklists. Empower patients and their families/carers to complete the checklist and prompt questions. Promote the bed utilisation project and new patient flow pathways. 	Q1 2025
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