



PATIENT FEEDBACK

SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Thinking about your overall care, if you wanted to give feedback or make a complaint, did you know how and where to do so?	<ul style="list-style-type: none"> <li>Feedback/complaint information will be added into newly developed shoulder replacement patient information booklets.</li> </ul>	<ul style="list-style-type: none"> <li>Raise awareness of how patients can provide feedback/make complaints.</li> </ul>	Q1 2025
	<ul style="list-style-type: none"> <li>Feedback/complaint information will be added into next printing run of established hip/knee replacement patient information booklets.</li> </ul>		Q1 2025
	<ul style="list-style-type: none"> <li>Feedback/complaint information will be sent out attached to every appointment letter that is produced by Kilcreene Orthopaedic Hospital.</li> </ul>		Q4 2024



OTHER

SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
How would you rate the hospital food?	<ul style="list-style-type: none"> <li>Structured snack provision has now been implemented in afternoon and evening times to increase options available to patients.</li> </ul>	<ul style="list-style-type: none"> <li>Accessibility to nutrition throughout a patient's hospital stay at Kilcreene Orthopaedic Hospital.</li> </ul>	Q4 2025