AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Being told about medication side effects to watch for when going home.	Pharmacist will provide counselling to all patients commenced on Direct Oral Anticoagulants (DOACs) in hospital.	 Nursing staff will compete a referral to pharmacy for patients commenced on DOACS. Pharmacist will provide counselling to patient. Pharmacy will maintain a record of how many patients were referred and how many received counselling. 	 Patients will be better informed of all aspects of commencing on a DOAC. Improved medication safety for patients. Improved knowledge base for patients. 	Q1 2023
Being told about danger signals to watch for when going home.	Give advice to all patients on what signs to look out for, give helpful hints to avoid blood clots, why certain patients may be at higher risk, and how patients can help themselves.	 HSE/Thrombosis Ireland Blood Clot Alert Card to be given to all patients on elective and ED admissions. Internal survey to monitor if patients have received the card, read the card and how useful they found it. 	Patients will be knowledgeable about what to look for and seek treatment if they are suspicious of a blood clot. Patients will be aware if they are at higher risk of blood clots and will know when to seek help.	Q2 2023
Printed information about what to do or not do at home.	All patients attending for Arthoplasty will be educated on how to care for themselves post discharge.	 Patients listed for Arthoplasty will be invited attend joint school. Patients will receive an information booklet with details of care post discharge and contact details for the Clinical Nurse Specialist. Six weeks post surgery, patients will be sent a postal survey to enquire if the information/education provided was of benefit/ sufficient to prepare them to care for themselves 	Patients will be prepared with knowledge of what will be required in terms of care post joint replacement surgery.	Q3 2023

