



CARE ON THE WARD

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Communication	<ul style="list-style-type: none"> To improve the staff knowledge on the impact of dementia on communication. Rationale: Communication difficulties are inherent in dementia and are among the many challenges associated with progressive decline in dementia and impact directly on the person ability to engage socially. 	<ul style="list-style-type: none"> Bi-Annually for 3-4 in a month. Training is rolled out at two learning levels to engage staff across hospital departments. Small groups of staff (less than 15) attend in person training. Attendees sent reminder of commitment to change and learnings 6-8 weeks follow the training. Experiential learning with a solution focused approach taken. 	<ul style="list-style-type: none"> Large portion of the current hospital staff trained. Staff have committed to change some self-identified aspects of their communication behaviours. Improved clinical and everyday conversations with clients while an inpatient or attending OPD services. Improved patient experience. 	75% staff to be trained by Q4 2022



DISCHARGE OR TRANSFER

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Medication Side Effects	<ul style="list-style-type: none"> Further develop the implementation of a discharge communication process between the team and patient/relative. 	<ul style="list-style-type: none"> Pharmacy to collaborate with MDT to design and implement an easy to use discharge communication tool on medication safety. 	<ul style="list-style-type: none"> Awareness of discharge process. patients/ relatives fully understand their medication/safety following discharge. 	Q4 2022
Danger Signals post discharge	<ul style="list-style-type: none"> Further develop the implementation of a discharge leaflet to highlight danger signals post discharge. 	<ul style="list-style-type: none"> Coordinate a discharge planning QIP working group. 	<ul style="list-style-type: none"> Awareness of discharge process. patients/ relatives fully understand their medication/safety following discharge. 	Q4 2022