



DISCHARGE OR TRANSFER

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Families and carers provided with information to care at home post discharge.	<ul style="list-style-type: none"> • Patient/Family has the information necessary to provide care. 	<ul style="list-style-type: none"> • A Discharge Checklist has already been introduced and is given to all patients on discharge • A new Information Pack is now given to patients & family (where applicable) on discharge. This includes both written and graphic information and has been developed to include interdisciplinary education booklets for all patients undergoing joint replacement surgery. It is envisaged that we will produce this pack in other languages e.g. Polish in the future. • All staff to be informed that should a patient request it, or where it is believed that the patient does not fully understand, or cannot retain information, then the next-of-kin or significant other would be given the appropriate information on their behalf. However, this measure would only be done with the patients consent. • All patients discharged from Kilcreene are accompanied to the discharge hall by a staff nurse. They ensure that the Discharge Pack is in their possession and also check that they are satisfied with the level of information given. It is also an opportunity, if requested by the patient, for the nurse to share discharge instructions with the next-of-kin or carer. 	<ul style="list-style-type: none"> • Families will be enabled to care post discharge. 	Q1 2023



OTHER ASPECTS OF CARE

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Communication with patients and their families.	<ul style="list-style-type: none"> Improve communication with patient at daily ward round, and at appointments. 	<ul style="list-style-type: none"> Daily Ward Rounds are conducted by the CNM & NCHD where all matters of the Treatment Plan are reviewed including, wound care, mobilisation, pain management and discharge plan. Patients are seen by their Consultant Orthopaedic Surgeon both pre & post procedure and a discussion of the Treatment Plan is discussed. Patients can speak to the daily on-site team or a private appointment can be arranged post discharge via the medical secretary to meet with the consultant. 	<ul style="list-style-type: none"> Communication with patients will be improved. 	Q1 2023

CARE DURING THE PANDEMIC

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Availability of staff to discuss worries or fears in relation to COVID-19.	<ul style="list-style-type: none"> Ensure that all patients have the opportunity to discuss concerns with a member of staff. 	<ul style="list-style-type: none"> Patients are, and will be, given the opportunity each day to talk with the DoN or CNM2 regarding any concerns regarding COVID-19. They will be reassured regarding pre-admission screening of all patients, use of PPE as appropriate by staff, and other preventative measures. 	<ul style="list-style-type: none"> Patients will be provided with information and answers to their questions. 	Q1 2023