



EXAMINATION, DIAGNOSIS & TREATMENT

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Discussion with Doctor regarding Care & Treatment.	<ul style="list-style-type: none"> Discussion with Doctor regarding Care & Treatment. 	<ul style="list-style-type: none"> Ennis Patient Experience Committee to further review survey findings and ensure that all staff on site are fully briefed regarding same. Roll out of the National Health Care Communication programme with initial focus on the admitted patient areas for Q4 2022 & Q1 2023. Ennis Patient Experience Committee will ensure that all Staff are fully briefed on the importance of providing patients with an opportunity to ask questions of their healthcare team about any aspect of their care, treatment or medications. To establish and promote and the PALS service on the Ennis site. PALS resource to actively engage with patients to ensure that their concerns are being addressed. Ennis Patient Experience Committee to monitor complaints relating to care and treatment. 	<ul style="list-style-type: none"> Staff will be aware of the importance of being available to patients to discuss their worries and fears. Patients will feel fully supported by staff. 	<p>This project is currently in progress.</p> <p>The project will be reviewed quarterly and will be completed by Q1 2023.</p>



DISCHARGE OR TRANSFER

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Medication Side Effects.	<ul style="list-style-type: none"> To ensure that patients are fully informed about medication side effects to watch for when they go home. 	<ul style="list-style-type: none"> Outcomes from the survey to be discussed at Nursing/Medical/Management meetings and follow up audit with PALS Q1 2023 to determine improvements. 'Know, Check, Ask' is being used on medical wards. For discussion at Medication safety, Consultant and ward meetings. Lets talk medication safety. Medicines reconciliation to be discussed at next Medication safety committee meeting with a view to rolling out same. Ensure day of discharge checklist is completed. Nursing care plans audited monthly on Nursing care metrics. 	<ul style="list-style-type: none"> Patients will be fully informed on medication side effects. 	<p>This project is currently in progress.</p> <p>The project will be reviewed quarterly and will be completed by Q1 2023.</p>
Danger Signals after Discharge.	<ul style="list-style-type: none"> To ensure that patients are fully informed about the danger signals to watch out for on discharge 	<ul style="list-style-type: none"> To ensure that the day of discharge checklist is completed. This will be Audited monthly on Nursing metric. To be an agenda item at the CNM meetings and ward meetings. Patient information booklet to be completed and provided to patients on admission. Patients and relatives to be provided with contact details on discharge if any problems arise post discharge. 	<ul style="list-style-type: none"> Patients will have increased knowledge around potential complications following discharge which will be surveyed by the PALS resources. 	<p>This project is currently in progress.</p> <p>The project will be reviewed quarterly and will be completed by Q2 2023.</p>