

 **ADMISSION TO HOSPITAL**

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Communication on admission/Assessment in Acute Medical Assessment Unit.	<ul style="list-style-type: none"> The hospital will provide education to staff on the importance of giving patients the time and opportunity to discuss their treatment and care. 	<ul style="list-style-type: none"> Implement a communications programme for all staff. Raise awareness of the '#Hellomynameis' campaign. 	<ul style="list-style-type: none"> Improved communication with patients. Better involvement of patients in their own care. Better service user experience. 	March 2023

 **CARE ON THE WARD**

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Communication, time given to discuss condition/treatment on the ward.	<ul style="list-style-type: none"> The hospital will provide education to staff on the importance of giving patients the time and opportunity to discuss their treatment and care. 	<ul style="list-style-type: none"> Implement a communications programme for all staff. Raise awareness of the '#Hellomynameis' campaign. 	<ul style="list-style-type: none"> Improved communication with patients. Better involvement of patients in their own care. Better service user experience. 	March 2023

 **DISCHARGE OR TRANSFER**

AREA FOR IMPROVEMENT	SPECIFIC QIP	QIP ACTIONS	WHAT WILL IMPROVE?	TIMELINE
Overall discharge planning with the patient and family.	<ul style="list-style-type: none"> Introduction of the SAFER patient flow bundle. SAFER stands for Senior review each morning, All patients have a planned date of discharge, Flow to wards early each morning, Early discharge aimed for 11am and Review of patients over 14 days in the hospital. 	<ul style="list-style-type: none"> Identify resources and changes needed to implement the SAFER patient flow bundle. 	<ul style="list-style-type: none"> Reduce length of patient stay. Improve patient Flow. Safer systematic patient discharge by the multidisciplinary team. 	Q4 2022