

Tips on how to complete the 'Learning from Experience' poster template

This template will help nursing homes that have taken part in the National Nursing Home Experience Survey 2022 to share examples of good practice and highlight what they are doing well and what they will work to improve.

The template has two main sections:

1. What we are proud of and examples of how we do this
2. What we would like to improve and examples how we will do this

1. What we are proud of	2. We will work to improve
<p>This section can include information on key areas where the nursing home performed well in the survey.</p> <p>Please select <u>three</u> key areas for your poster.</p> <p>This is an opportunity to highlight areas of good experience and to showcase and share initiatives currently in place in your nursing home which have supported these areas of good experience.</p> <p>Tips on what to include in this section</p> <p><i>'We are proud of'</i></p> <p>In this section, please include details of <u>three areas</u> of good experience you have identified based on the survey findings. For example, "Three areas of good experience are" or "We scored above the national average on X", or "We have received feedback from residents that they like X".</p> <p><i>'Examples of good practice'</i></p> <p>In this section, please include information on an example of good practice and how you think it is supporting the areas of good experience reported in the survey.</p>	<p>This section can include information on key areas where the nursing home scored lower in the survey.</p> <p>Please select <u>three</u> key areas for your poster.</p> <p>This is an opportunity to acknowledge three areas that need improvement and to describe an initiative(s) developed in response to the survey findings that aims to improve the experiences of residents and relatives/friends.</p> <p>Tips on what to include in this section</p> <p><i>'We will work to improve'</i></p> <p>In this section, please include details of the <u>three key areas</u> you will work to improve, based on the survey findings. For example, "Three areas we will work to improve are" or "We scored below the national average on X", or "We have received feedback from residents that they would like us to improve X".</p> <p><i>'Examples of how we will do this'</i></p> <p>In this section, please include information on what changes are being made in response to the findings and the improvements you expect to see in the future.</p>

